



Solution Description

ICT Onsite Service

The complete package for business customers from all over Switzerland.

www.cablex.ch

cablex
connected for the future

ICT infrastructure services on site.

From planning and implementation to operation of the ICT infrastructure, **cablex** offers service solutions geared towards your individual needs.

With the ICT Onsite Service from **cablex**, you can concentrate on your core business. Our experts ensure the smooth operation of your ICT equipment. The many years of experience that **cablex** has in the major customer segment means you can be sure of references you can trust. We ensure that your systems run stably, data is reliably transmitted in real time, and all business activities can be carried out efficiently and without restriction.

With the "best-in-class" 24x7 ICT Onsite Service for business customers, we can always be reached by you. **cablex** is represented throughout Switzerland with eight locations and 16 support points. This means you benefit from short intervention times. Thanks to our decentralised storage and logistics locations, we can exchange and replace the required materials and spare parts in the shortest possible time.



Thanks to many years of experience in the major customer environment in various industries, our experts understand your needs and requirements very well. This in turn enables us to offer you customised solutions. The **cablex** ICT Onsite Service provides professional ICT services for all areas of the ICT infrastructure of your company.

competent, fast, personal.

Your advantages at a glance.

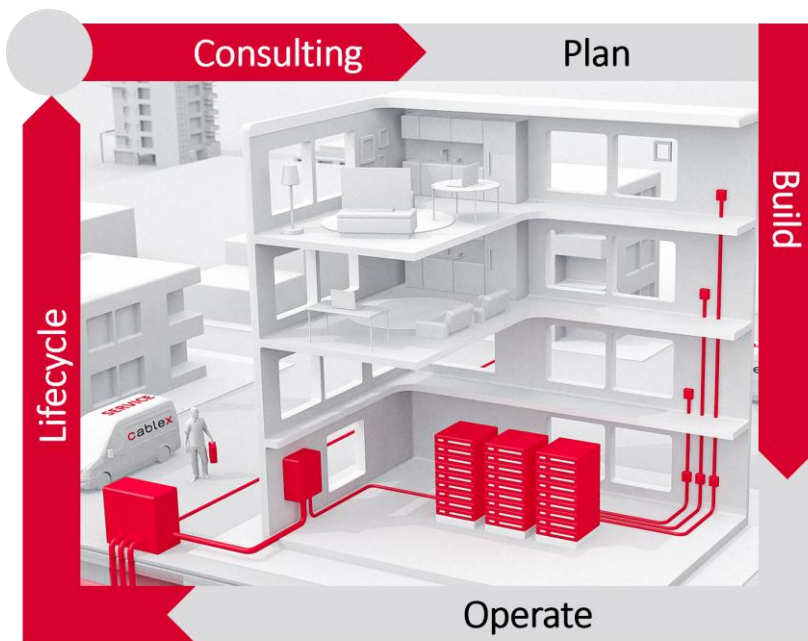
- Personal support via a direct contact person
 - Deployment of professional, certified ICT service technicians
 - Present throughout Switzerland with around 200 field staff
 - Support in all national languages as well as English
 - Short intervention times on site in the event of a fault or problem
 - 24x7 service organisation with central and local spare parts logistics
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Services that are advantageous for you.

Your ICT environment is in good hands with us.

As a customer touchpoint, the ICT Onsite Service of cablex is on-site with business customers each and every day. Your satisfaction and the demands of your company are the focal point of all our activities.

What we do.



We advise customers in finding solutions and also support them with planning, implementing and operating their ICT infrastructures.

In doing so, cablex always remains manufacturer-neutral and concentrates on the implementation of services on site.

With cablex, you benefit from a professional organisation with many years of experience in the execution and implementation of ICT projects.

Trusting.

We are proud of our many years of experience and numerous references in the ICT infrastructure segment of business customers. cablex is represented throughout Switzerland and offers services in data centre environments, in transport and access networks, and also in local networks and workplace environments. You can rely on our service technicians. We're there for you.

Data Center

Operation in a customer data center on site or at colocations. Implementation and operation of Edge data center solutions.

Central Office

On-site services in the transport and access infrastructures of network providers or major customers with network infrastructures.

Network

Planning, rollout and operation of local to geographically distributed networks, with both wireline and wireless technologies.

Workplace

Consulting, planning, rollout and operation of workplace equipment, ICT systems and peripherals on site in the customer's environment.

Professional Service

Experts from cablex support you in the event of staff shortages and are incorporated into your existing ICT team on site.

Your challenges are our master plan.

Services according to your wishes.

Companies are faced with the challenge of shaping the energy transition and getting a grip on rising costs by supporting digitalisation as well as efficiency improvements. They need to turn the complex interplay between people and technology into a competitive advantage. Technology is the means to an end here, which means it must serve companies and their employees. In this field of tension, cablex is constantly on the move and develops customised solutions that help you achieve your efficiency and cost targets.

Work that we carry out for our customers.

- Project management and the rollout of ICT infrastructure and workplace environments
- Site survey, inventory, measurement and quality control activities for ICT infrastructures
- Installation and configuration as well as commissioning of hardware and software in ICT environments
- Switching of single and bulk connection lines on copper and optical fibre technology
- Relocation of systems and network environments including logistics services
- On-site operating services such as install, move, add, change and disposal of ICT equipment
- Preventive maintenance of network elements in the entire core network up to the data centre
- Staging of ICT hardware including testing, reporting and logistics handling
- Troubleshooting and fault repairs in ICT environments including replacements and spare parts logistics

**We love technology
and put our heart
and soul into finding
the best solution.**



We love challenges and we put our heart and soul into finding the best solution.

Our values, your benefit.

Trustworthy, committed, curious, passionate.

You can always rely on the experience of our employees. Using smart processes and the latest technologies, we can respond quickly to your individual requirements. This ensures uninterrupted processes and target-oriented project delivery. cablex maintains a well-established network with well-known suppliers and partners. In this way you benefit from innovative overall solutions from a single source.

More reasons why cablex is exactly the right partner for you.

- Quality: our employees attend training courses on an ongoing basis and continue their education so that they are always at the cutting edge of the technology.
- Scalability: over 2,500 employees work at cablex and we also implement large-scale projects within the time, cost and quality targets.
- Everything from a single source: we specialise in the construction, maintenance and operation of high-performance ICT and network infrastructure solutions.
- Flexibility: cablex offers you a variety of different solutions, which can be adapted to your needs and provide you with the greatest possible flexibility.
- Solution-oriented approach: cablex takes practical action and is committed to a simple, functional solution with maximum customer benefit.

Contact.

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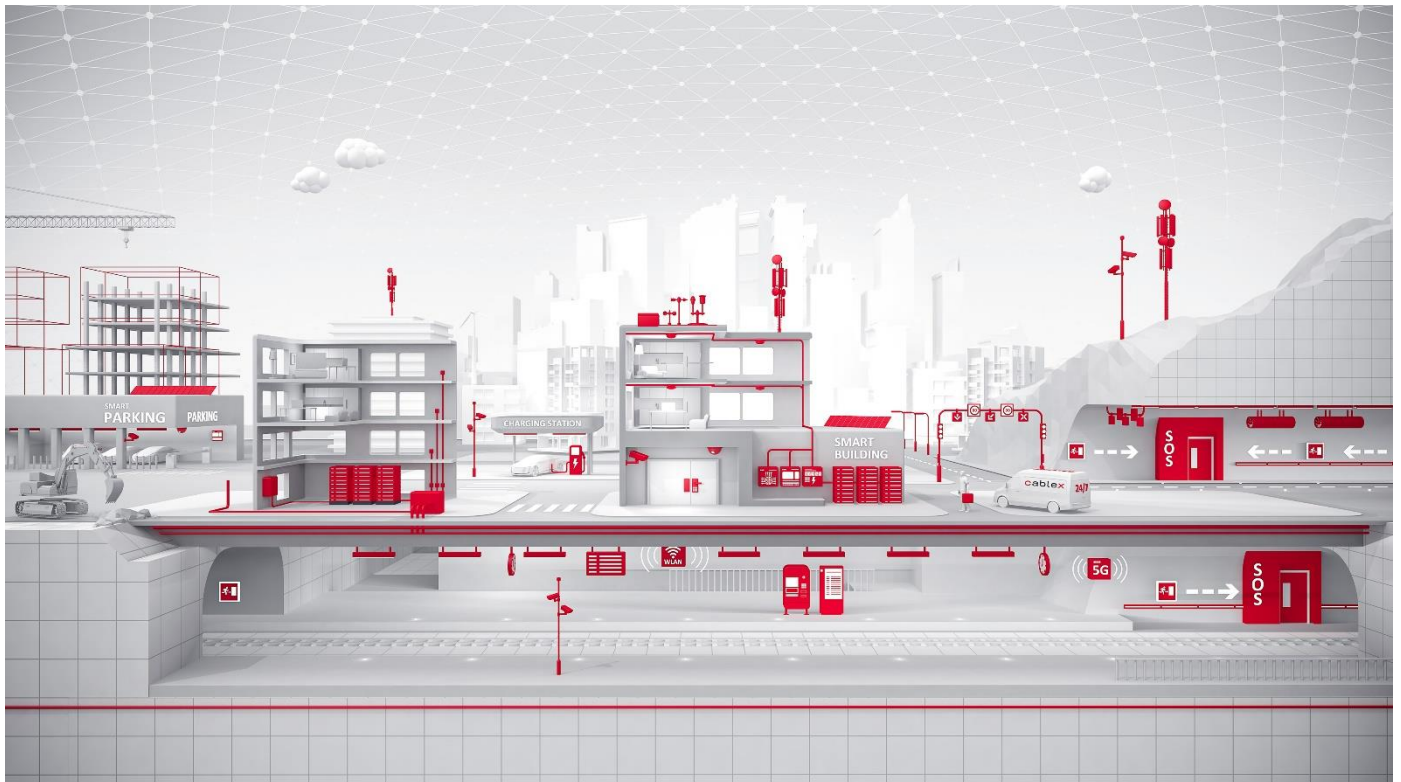


What we do for you.

Find out more about the cablex portfolio here.

Contact us at sales.support@cablex.ch

If you want to keep up to date with cablex, then we cordially invite you to follow us on LinkedIn and to visit our website www.cablex.ch.



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